

- ENG -

RAGNAR GLAMP HOTELS & SPA PITRAGS

WELCOME!

THIS DOCUMENT CONTAINS IMPORTANT AND USEFUL INFORMATION FOR GUESTS:

FIRST AID TELEPHONES

ABOUT RAGNAR GLAMP PROJECT AND CURRENT OFFERS

INVESTMENT AND FRANCHISE

APARTMENT MAP AND FIRE SAFETY

SPA AREA INFO AND PRICE LIST

ADDITIONAL SERVICES AND PRICE LIST

INTERNAL RULES OF PROCEDURE

PRIVACY POLICY

Administration | +371 2613 9985

Project development | +371 2911 9854

www.ragnarglamp.com



ragnar_glamp

FIRST AID PHONES:



SINGLE EMERGENCY TELEPHONE	112
STATE FIRE AND RESCUE SERVICE	112
EMERGENCY MEDICAL SERVICE	113
GAS EMERGENCY SERVICE	114
STATE POLICE	110

ALL PHONE NUMBERS ARE FREE OF CHARGE

ABOUT THE PROJECT



WELCOME TO RAGNAR GLAMP AESTHETICS

There are three main business roles for the company:

- Luxury hotel chain - Ragnar Glamp Hotels & SPA
- House building and distribution locally and internationally
- Investment platform for ongoing accommodation projects with high ROI % and investors portfolio

Ragnar Glamp hotels are located in three areas in Latvia - Koknese, Milzkalne and Pitragi at the sea. The fourth one will be launched internationally in Iceland, Hekla Volcano area in Summer 2024 - investment phase for this project is still open for applicants. Our latest opened hotel is located in Pitragi - a special project where the newest generation house model with in-built sauna and Drop design SPA glass house - second in Latvia, was launched - near by the beautiful white sand Baltic sea beach.

Ragnar Glamp houses can be purchased for personal and business use. There are three house models to choose from, sketched by our own specialists, certified and built in Latvia: Forest, Lux and Lux Premium with a built-in sauna. All house models were operated and tested to ensure high quality before being put into use. House models can also be customized to specific preferences.

Ragnar Glamp Hotels brand is now also available as franchise. The newest franchise project will be launched in the summer of 2024, in Kuldīga, Latvia.

We invite you to learn more about the ongoing projects, profitable investment plans and house purchase models with detailed specifications, price lists and possibilities by contacting the project owner, Renars:

+371 2911 9854

renars@ragnarglamp

www.ragnarglamp.com

investment projects: <https://www.ragnarglamp.com/investing-investicijas>

buying house models: https://www.ragnarglamp.com/buy_house_projects

ABOUT RAGNAR GLAMP



- Guest accommodation in three locations in Latvia
- International hotel opening in Iceland (summer 2024)
- House selling and distribution - building and full interior equipment
- House interior - furniture, textile line and accessories production
- Foundation of Ragnar Glamp Hotels brand franchise (first opening in Kuldīga, Latvia, summer 2024)
- Ragnar Glamp new projects and business expansion, controlling the existing ones and sales development
- More than 15 years of experience in international trade, export and brand development
- More than 30 years of heritage experience in house and lodge building
- Experience in accommodation business since 2018

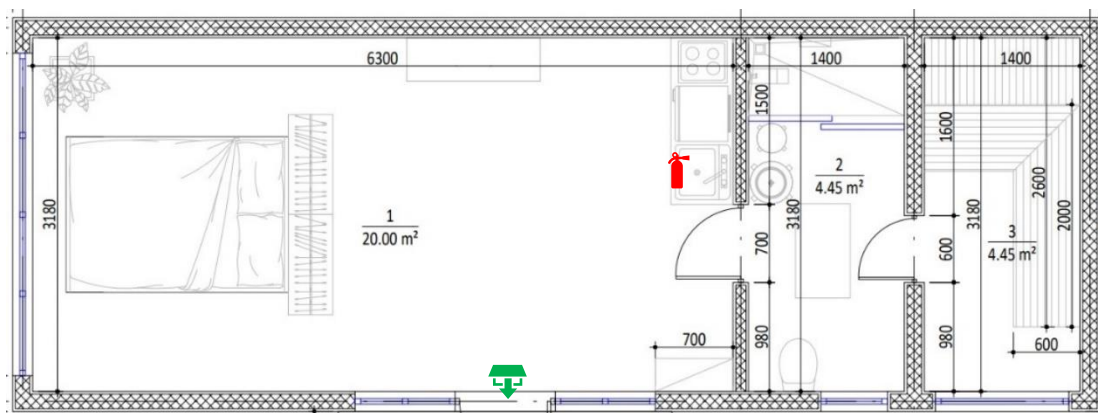
IMPORTANT FACTS

- Glamping lodges building - Royan, France, 2018
- Accommodation foundation in Hella, Iceland, 2019. Restarted due to Covid-19 pandemics and travel restrictions
- Foundation of luxury brand Lotus Belle pop-up tent glamping in Ozolnieki, Latvia, 2020. Distribution and execution
- Ragnar Glamp Ērgļi opening. 7 cabins in Ērgļi, Latvia, May, 2021, location closed and relocated in September, 2022
- Ragnar Glamp Koknese opening, 4 cabins in Koknese, Latvia, August, 2021
- Ragnar Glamp Milzkalne opening, 3 cabins in Milzkalne, Latvia, May, 2022
- New generation modern house launching and Ragnar Glamp Pitragi opening, 3 cabins in Pitragi, near the Baltic sea, Latvia, December, 2022
- Ragnar Glamp Drop design SPA jacuzzi glass house opening in Pitragi, Latvia, December 2023

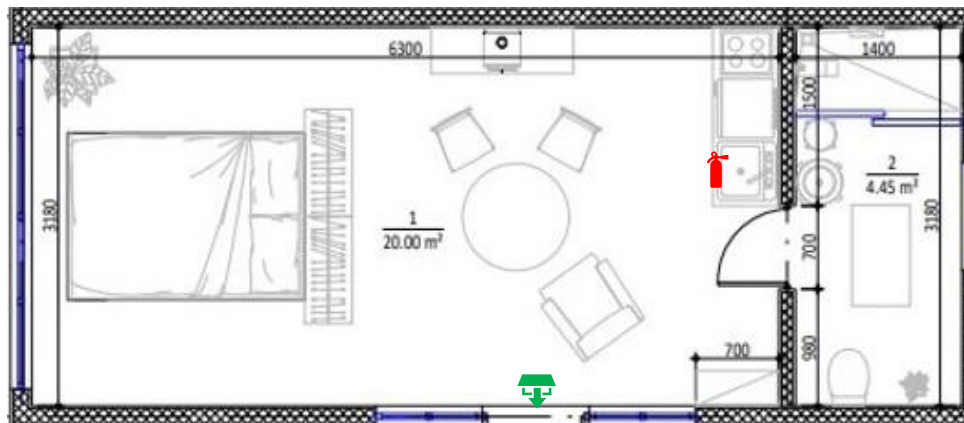
YOUR APARTAMENT





HOUSE LUX PREMIUM



HOUSE LUX



-  Fire extinguisher | houses are equipped with smoke detectors
-  Exit

DROP DESIGN SPA

HOT TUB-JACUZZI GLASS HOUSE



Second DROP SPA hot tub in Latvia! Built in the beautiful glass house construction with huge wooden terrace. Only few meter's from guest houses this spectacular experience allows you to enjoy luxurious SPA treats while watching the magical sunrise over the misty meadows or vanilla skies while sun is setting. Watch the stars or even catch the aurora borealis!

- Drop Design SPA jacuzzi 2,2 x 2,2 m
- Comfortable for up to 5 persons
- Several light colors mode
- Bubbles massage on and off mode
- 12sqm glass house that protects from the wind and precipitation - is not heated
- 15sqm natural wooden terrace

1h 50 EUR

2h and more 35 EUR | h

Morning hours till 11:00 35 EUR | h

Included in the price - only for hotel guests: 2 cotton towels 70 x 140cm, 2 bath slippers, 2 linen bath robes.

Please contact us for reservations: reservations@ragnarglamp.com | +371 26139985

Payment can be made in cash or money transfer before visiting the SPA area.

NB! Please mark the preferable time of the visit

By reserving SPA jacuzzi area - we consider that the Internal rules of Procedure have been read and accepted. Please find internal rules in ENG and LV languages here: www.ragnarglamp.com

MAIN RULES AND RECOMMENDATIONS:

- The SPA glass house will be unlocked for the guests at the reserved time and personnel will lock it afterwards
- Extra towels and slippers will be placed in the house after reservation will be done
- We encourage you to use linen robes, they are placed in the house
- To reduce the accumulation of steam in the glass room, we recommend to open the windows and doors - the glass room is designed to protect against wind and precipitation - it does not have thermal insulation
- It is not allowed to use food products and drinks in the room, to bring glass dishes, containers or electric devices - for guest safety reasons
- We ask not to litter the room, hygiene or household waste bins are placed in the house.

This area has just been opened, please note that there are some ongoing landscaping improvements done and greenery works are planned for spring.

Have a wonderful experience!

ADDITIONAL PRODUCTS | SERVICES,
PRICE LIST, EUR

WATER still	3,50 bottle
WATER sparkling	3,50 bottle
NESPRESSO® coffee capsules pack	10,00 1 pc.
RED WINE	25,00 bottle
RED WINE small bottle	15,00 bottle
WHITE WINE	16,00 bottle
SPARKLING WINE	20,00 bottle
BYCICLE RENT	10,00 day
EXTRA FIREWOOD	5,00 1 basket
GRILL for house LUX, tools included	25,00 stay

For the additionally purchased products, we ask you to pay in cash, placing it in the house or requesting a payment request, for payment by transfer; for invoicing, please contact the administration. Thank you!



- ENG -

RAGNAR GLAMP
| LUXURY GLAMPING HOTELS |

INTERNAL RULES OF PROCEDURE

Please carefully read the internal rules of the RAGNAR GLAMP hotels

Administration: +371 2613 9985

Project development: +371 2911 9854

www.ragnarglamp.com



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1. RAGNAR GLAMP Hotel Chain Property Terms

1.1. When arriving at the apartment, please note the list of properties in the room. It is forbidden to damage the property of the RAGNAR GLAMP hotel chain. To avoid further disagreement, please inform the reception immediately upon arrival if any damage to the house equipment is found.

1.2. Guests must treat the property of the RAGNAR GLAMP hotel chain with care, use the equipment and facilities in accordance with their functions, and observe public order and fire safety regulations. In case of damage to the property, technical damage, emergencies (water leakage, fire, broken glass, etc.), the hotel administration must be informed immediately.

1.3. Damage caused by the customer's fault will be charged according to the property's accounting rates, which can be found in the hotel administration.

1.4. The guest is materially liable for the loss or damage of the apartment property, he is obliged to compensate the loss in full in accordance with the act of material damage.

1.5. Damaged stains, towels or bed linen are charged according to their value.

1.6. The RAGNAR GLAMP hotel chain is not responsible for customer property left unattended.

1.7. Apartment occupants, when leaving the house, must close the water taps, turn off the light, all electrical equipment. Windows and doors must be closed to protect the property.

1.8. The windows and doors must be closed when the air conditioner is operating. When the air conditioner is operating with an open window, a penalty of 50 EUR is applied.

2. Internal regulations for living in the house (s) of the RAGNAR GLAMP hotel chain.

2.1. After checking in and paying for your stay at the RAGNAR GLAMP hotel chain, guests will receive one copy of the house key in the key box or from the receptionist. It is forbidden to give the house key to third parties. After handing over the key to the guest, a duplicate of the key remains with the hotel staff. In case of loss of the key or/and key chain of the front door of the house, guest must reimburse the costs of making and preparing new one, cost of 10 EUR.

2.2. During 24 hours a day, especially from 23:00 to 8:00 in the territory and indoors, guests of the houses of the RAGNAR GLAMP hotel chain are not allowed to disturb the peace of other residents and personnel with loud or inappropriate behavior. The guest bears full responsibility for the actions of himself and his household and his guests.

2.3. Guests of the houses of the RAGNAR GLAMP hotel chain are not allowed to stay in the house area and premises for third parties independently and for a long time without their presence or to hand over the house / keys to these persons without informing the hotel administration.

2.4. RAGNAR GLAMP hotel chain staff has the right to refuse service to a customer who is under the influence of alcohol, drugs or psychotropic substances. In this case, the reservation fee and the fee for the services provided will not be refunded.

2.5. Children under the age of 16 must be supervised by a parent or guardian.

2.6. Candles must not be lit at home in the RAGNAR GLAMP hotel chain without prior approval. It is forbidden to bring and store flammable objects and substances in the homes of the RAGNAR GLAMP hotel chain. With prior approval, candles may be used if they are placed in fireproof containers or placed on a fireproof surface.

2.7. RAGNAR GLAMP hotel chain houses are equipped with ovens, using them in strict compliance with fire safety standards.

2.8. When lighting a stove / fireplace, it is forbidden to use flammable objects.

2.9. It is forbidden to burn household waste and plastic products in the stove / fireplace, as well as to place materials other than firewood in the stove / fireplace.

2.10. If a stove / fireplace is used and heated - if necessary, open the ventilation windows and ventilate the premises so as not to cause an airless situation in the living space and accumulation of carbon dioxide.

2.10. Pay attention and take responsibility to small children's access to the stove and fireplace parts, open flame.

2.11. Some houses of the RAGNAR GLAMP hotel chain are equipped with a sauna, and fire safety and safety regulations must be strictly followed when using it.

2.12. The time of use of the sauna is agreed with the administration of RAGNAR GLAMP; it is remotely controlled for security purposes.

2.13. The sauna door is always closed when using it.

2.14. It is forbidden to take or change the stone inventory of the heating element equipped in the sauna.

2.15. It is forbidden to use aromatic oils or sauna cosmetics on the stones of the sauna's heating element and in the sauna. The penalty for arbitrary use of cosmetics or oil on the stones or surface of the sauna heating element amounts to 200 EUR.

2.16. Smoking is not allowed in the houses of the RAGNAR GLAMP hotel chain. A fine for smoking in the house is imposed in the amount of 300 EUR per person.

2.17. RAGNAR GLAMP hotel guests are prohibited from using hotel towels for visiting the beach or swimming. The penalty for inappropriate use of hotel towels, damage or taking them out of the guest house for a function that does not fulfill its purpose, is applicable in the amount of 20 EUR per person per towel.

3. Services offered by the RAGNAR GLAMP hotel chain.

3.1. Transfer of apartments for accommodation and accommodation, their cleaning, transfer of household appliances, dishes and other inventory for use to ensure comfortable living.

3.2. Check in and out time:

- Ragnar Glamp Pitrags | Self check-in from 16:00, check-out until 12:00
- Ragnar Glamp Koknese | Check-in from 16:00, check-out until 12:00

- Ragnar Glamp Milzkalne | Check-in from 15:00, check-out until 12:00.

3.3. In case of a long stay, extra bed linen and towels can be changed according to the wishes of the residents, please contact the hotel reception for the price list and the possibility.

3.4. Additional services are not included in the total price and are paid separately during the guest's stay or check-out.

3.5. Additional services in RAGNAR GLAMP hotels (service and offer may vary depending on hotel's location, seasonality and respective offer options):

- Sauna services
- Bicycle rent
- Hot tub services
- Boat, sup rental
- Fishing rods rental
- Breakfast
- Dinner
- SPA services
- Additional firewood
- Fire pit – grill rental

(Ask the hotel administration about the possibilities and price list of the above services)

- Pet stay in the apartment - 16 EUR / reservation

4. Entry and parking of vehicles.

4.1. Parking in the Station area RAGNAR GLAMP hotel chain is a free service for hotel guests.

4.2. The driver must move in the parking area in accordance with the road signs and / or park his vehicle in accordance with the instructions, taking into account the convenience of others and not blocking their departure.

4.3. It is forbidden to leave the vehicle at entrances, exits and internal passages by blocking access to other vehicles.

4.4. The hotel administration of the RAGNAR GLAMP hotel chain is not responsible for any damage caused to customers' vehicles during their stay in the car park.

5. Special conditions of RAGNAR GLAMP hotel chain hotel.

5.1. Pets are allowed in the RAGNAR GLAMP hotel chain by prior arrangement with the hotel administration and booking department (EUR 16 per booking when paying at check-in or check-in).

5.2. Guests wishing to accommodate pets must respect the safety of other guests and hotel staff.

5.3. Dogs must be on a leash in the hotel and on its premises, accompanied or under the direct supervision of the owner.

5.4. In the event of damage to the houses or equipment of the RAGNAR GLAMP hotel chain caused by pets, the guest must compensate for the damage caused, determined in accordance with the property accounting prices found in the hotel administration.

6. It is assumed that the start of the accommodation service means that the guest has read the RAGNAR GLAMP Hotel Chain Hotel Internal Terms and Conditions and agrees to the above conditions.

6.1. In cases where guests have repeatedly violated the internal rules of stay in the hotel house (s) of the RAGNAR GLAMP hotel chain and this action has caused material damage or inconvenience to others, the hotel management has the right to refuse accommodation of the hotel.

7. Catering and kitchen and equipment usage rules.

7.1. While staying at the RAGNAR GLAMP's apartments, guests have the right to prepare meals in the kitchen area.

7.2. All responsibility for the correct and safe use of kitchen equipment, the cleanliness of used dishes, inventory, storage of guest food, etc. taken by the hotel residents.

7.3. The hotel administration invites guests, upon leaving the hotel, to leave clean inventory in the hotel kitchen area, without food remains, which creates an unhygienic environment until the cleaning staff arrives; this is especially true during the warm season, when food and its remains perish quickly.

7.4. The hotel administration invites guests, upon leaving the hotel, to remove the waste bags from the hotel's kitchen and toilet area and place them in the waste bin near the house. It provides a hygienic environment until the cleaning staff arrives; this is especially true during the warm season, when food, its remains and other household waste smell and deteriorate quickly.

7.5. It is forbidden to cook using an open flame, as well as to cook with a sharp, specific aroma.

7.6. Always observe proper work safety when cooking, do not leave children unattended near direct fire, stove and sharp objects.

7.7. It is forbidden to throw food waste and food waste into the sewer.

7.8. After leaving the apartment, the staff will completely clean the kitchen area.

8. Apartment reservation and payment procedure.

8.1. The procedure for booking apartments is as follows: Reservation request is accepted by e-mail: reservations@ragnarglamp.com, reservation is made by contacting the Facebook or Instagram accounts of RAGNAR GLAMP hotel chain: @ragnar_glamp or by making a reservation on the website: www.ragnarglamp.com.

8.1.1. An advance payment or full reservations amount invoice is prepared and sent to the guest (by e-mail).

8.1.2. After payment of the invoice, the hotel will provide a written confirmation of the booking sent by email from automatic reservations system.

8.2. The guest has the possibility to change the reservation date no later than 15 calendar days before the booked date.

8.3. If the date is changed less than 15 calendar days before the date of the reservation, the hotel does not guarantee the availability of the date to be changed and, if the change is not possible, is entitled to deduct the reservation fee.

8.4. The guest has the option to cancel the reservation date no later than 15 calendar days before the booked date.

8.5. If the guest cancels the reservation later than 15 calendar days before the booked date, the hotel is entitled to deduct the reservation fee.

9. Responsibilities and rights of RAGNAR GLAMP hotel chain houses / residents.

9.1. If the hotel guest encounters shortcomings in the service provided or customer service, he is entitled to request the elimination of the shortcomings at no extra charge and within the specified time.

9.2. The hotel management of the RAGNAR GLAMP hotel chain is obliged to remedy the shortcomings of the service provided from the moment the resident has made an appropriate request.

9.3. The administration of the RAGNAR GLAMP hotel chain is not responsible for deficiencies in the services provided, if it is proved that they were caused by the fault of the resident (guest) or due to force majeure.

9.4. The administration of the RAGNAR GLAMP hotel network is not responsible for cases of power outages in the city distribution network and their consequences.

9.5. In case of forgotten items, the staff of the RAGNAR GLAMP hotel chain is obliged to contact the owner immediately, as long as this is known. Forgotten items are stored for 1 month from the moment of finding, but then destroyed or donated to the appropriate authorities.

9.6. If significant material damage is caused to the home of the RAGNAR GLAMP hotel chain due to the fault or negligence of the occupant and / or his guests, a free-form damage report is drawn up. In such cases, the occupant must cover, without direct reparation, voluntarily or through the courts, the damage caused to the hotel due to room downtime during repairs, furniture changes and similar (eg flooding of premises, deliberate fire, etc.).

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RAGNAR GLAMP

| LUXURY GLAMPING HOTELS |

PRIVACY POLICY

Please read carefully the physical and internet environment* rules of the RAGNAR GLAMP hotel chain privacy policy.

Administration: +371 26139985

Project development: +371 29119854

www.ragnarglamp.com



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* If booking is made via www.ragnarglamp.com reservation platform

This Privacy Policy describes how Ragnar Glamp Hotel Network - Ragnar Distribution Ltd. (hereinafter - the Company) as a data controller processes customers' personal data.

The Company processes personal data in accordance with the General Data Protection Regulation (Regulation (EU) 2016/679) as well as other national and European national privacy laws and regulations.

In the context of this Privacy Policy, data processing is any activity or set of activities performed with personal data or sets of personal data, with or without automated means. For example, collecting, registering, organizing, structuring, storing, adapting or modifying, retrieving, viewing, using, disclosing, transmitting, distributing or otherwise making available, coordinating or combining, restricting, deleting or destroying personal data; any action taken on personal data.

Personal data in the context of this Privacy Policy is any information related to the data subject that can be used to directly or indirectly identify the person, such as name, email address or contact address.

In the context of this Privacy Policy, data controller means the Company that has determined the purposes and means of the processing of personal data.

1. PURPOSE OF THE PRIVACY POLICY.

The purpose of our current Privacy Policy is to provide information, ensure transparency and explain the types of personal data we collect about you, why we collect that data and what we do with the data. The privacy policy also describes our data protection obligations and responsibilities.

We value the privacy of each of our customers. To this end, we use the necessary technical, physical and organizational security measures to protect your personal data against loss, destruction and unauthorized access.

2. WHAT DATA DO WE COLLECT ABOUT YOU AND FROM WHAT SOURCES DO WE GET THIS DATA?

We collect and process the following data about you:

- Basic personal information: eg your name, surname.
- Contact information: such as your home address, phone number and email address.
- Guest registration card data: this is the data required by tourism legislation for visitors to the accommodation, such as your nationality, the names of the accompanying spouse and minor children, the dates of your stay in our hotels, etc.
- Credit card details: for example, your credit card number, the name of the holder, and the expiration date of the card.
- Surveillance camera recordings: If you visit our hotels, public spaces may be equipped with video surveillance systems for security reasons.
- Information about personal preferences: for example, in relation to food and hotel rooms.

The personal data we process about you is provided by you when you make a reservation or obtain information on our website, by telephone or e-mail, or by purchasing our services directly at our hotel.

Your data is also sent to us by travel companies, booking companies and other persons involved in the accommodation services through which you have booked accommodation or other services we provide.

3. WHY DO WE NEED YOUR DATA? WHAT HAPPENS IF YOU DO NOT GIVE US YOUR DATA?

We use your data to provide you with accommodation and / or other related services that you have ordered from us, as well as to fulfill our obligations under the laws governing our operations and our main business objectives. For instance:

- Basic personal information: this data is needed to identify the person, which is important to ensure that the services are provided to the person to whom they were ordered.
- Contact information: this information is needed to contact you regarding the provision of accommodation or restaurant services, as well as to send you marketing material if you have expressed an interest in it. Most often we will contact you by phone or e-mail; however, in some cases it may be necessary to use your home address (for example, if other means of communication do not work).
- Guest registration card details: We are required to obtain this information in accordance with tourism legislation.
- Credit card details: This information is required to reserve a certain amount on your credit card as payment for services ordered or reimbursement of expenses, if applied.
- Surveillance camera records: this data is needed to ensure security on the premises, to prevent security incidents and, if necessary, to investigate.
- Information about personal preferences: we will use this data when we ask for it or if you provide it voluntarily to offer you better services based on your needs and preferences.

If you do not provide us with the registration card details, we will not be able to provide you with accommodation services.

Sometimes we may process personal data for other additional reasons. We strive to ensure that the people involved in data collection are informed about the purposes of the data processing. In cases where it is not possible to reasonably inform the persons concerned at the time of data collection, we will endeavor to inform people at the earliest opportunity immediately after receiving the personal data or before processing them for other reasons, if it is not possible or reasonable to inform the persons concerned at the time of data collection.

4. WHAT IS THE LEGAL BASIS FOR YOUR DATA PROCESSING?

We use different legal bases to process your data:

- Consent: This is our legal basis when we send you marketing materials, such as our newsletters or offers.

- Contract: This is our legal basis for establishing a contractual relationship with you or fulfilling a signed contract.
- Legal obligation: this is our legal basis for fulfilling our legal obligations, such as filling in and storing guest registration cards for 2 years.
- Essential interests: this is our legal basis to protect your or others' essential interests, such as the transfer of your data to emergency personnel in the event of an emergency.
- Legitimate interests: This is our legal basis for safeguarding interests such as the management of the business and the conduct of business, as well as for detecting illegal activities and fraud.

5. WHO DO WE DISCLOSE YOUR DATA?

We do not disclose the information entrusted to us, except in certain cases described below, or in cases where it is necessary to achieve the purposes described in this Privacy Policy:

- Our subsidiaries and affiliates: We may disclose your personal information to our subsidiaries and affiliates, all of which are located in the European Union.
- Service Providers: Like many other companies, we can outsource data processing services to reputable third party service providers, such as IT service providers.
- Public authorities: we may disclose your data where we have a legal obligation to provide it to public authorities or where disclosure is necessary to ensure the protection of our rights.
- Professional Consultants and Others: We may disclose your information to professional consultants, such as auditors, lawyers, accountants, and others who provide consulting services.

In cases where we disclose your data to the above persons, we ensure the protection of your data by concluding a data processing agreement between us and these persons.

We do not store or transfer your data outside the European Economic Area or to countries not covered by the General Data Protection Regulation (EU) 2016/679.

6. HOW LONG DO WE STORE YOUR DATA?

We will store your data for as long as necessary to fulfill our various data processing purposes.

When storing personal data, the company takes into account the following criteria:

The data will be stored for as long as it is necessary to provide our services.

If a person has a customer account or loyalty card, then personal data will be stored for as long as the account / card is active, or for as long as necessary to offer personalized services.

If the company has a legal, contractual or other similar obligation to keep personal data, the data will be kept for as long as necessary to fulfill such obligation.

Upon termination of the contractual relationship, certain data will be stored for as long as the person (data subject) or company retains the right to submit claims to the other party on the basis of the contract.

For example, guest registration card data is stored for 2 years from the moment the card is completed in accordance with the requirements of tourism legislation. In turn, credit card data is only stored until the accommodation is fully provided in accordance with our agreement.

7. WHAT ARE YOUR RIGHTS REGARDING YOUR DATA?

Your rights as a data subject are:

- Right of access to your data - You have the right to know what data about you is stored and how that data is processed.
- Right to rectify data - you have the right to request that your personal data be rectified if it is incorrect.
- Right to delete data ("right to be forgotten") - you have the right in certain circumstances to request that we delete your personal data (for example, if we no longer need this data or if you cancel a contract / reservation that entitles us to process the data).
- Right to restrict the processing of data - you have the right to prohibit or temporarily restrict the processing of your personal data in certain circumstances (for example, if you have objected to the processing of data).
- Right to object to the processing of data - You have the right to object to the processing of your personal data, depending on the specific situation, if the processing is carried out in accordance with our legitimate interests or the public interest. Objections to the processing of data for direct marketing purposes may be submitted at any time.
- Right to transfer data - you have the right to request that the data you have sent to us be transferred to you in a machine-readable format. You can also request that the data be sent directly to another data controller, but only if such a transfer is technically possible. The right to transfer data only applies to data that we process on the basis of your permission or in accordance with a contract with you.
- Profile analysis - you have the right to request that your personal data not be used for automated processing, such as profiling. Profiling is an activity in which certain aspects of personal data are assessed. The company uses profiling, for example, to analyze or predict aspects related to customers' personal preferences, interests, behavior, location or movement. This is done with the aim of creating offers.

8. USE OF COOKIES

Cookies are files that collect various technical information about a user's computer, browser, and use of websites, such as the websites that the user has visited and in what order. Cookies allow you to obtain statistics on the use of websites and the popularity of different sections of the website, as well as on other activities. The information received from cookies is used to make the website more user-friendly and to improve the content of the websites.

We use cookies to provide you with better services. Our websites may, among other things, contain elements that store cookies for third parties.

By visiting our websites, you have the right to prevent the storage of cookies on your computer. In these cases, you should be aware that not all features of the site will be available.

We use the following cookies on our websites:

- Persistent cookies: these are needed to browse the site and use its content. If they are blocked, you will not be able to use all the features of the site.
- Session cookies: these allow the site to remember your choices (username, language settings, etc.) and provide more efficient and personalized features.
- Tracking cookies: these collect data about your activities on the website. The information we receive from tracking cookies helps make the site easier to use.

9. IMPLEMENTING RULES

Subject to possible changes in legislation, case law and technological developments related to ensuring a high level of personal data protection, the Company reserves the right to make changes to this Privacy Policy. Therefore, this Privacy Policy may be reviewed periodically and may be amended as necessary.

10. GOOGLE ANALYTICS

This website uses Google Inc. ("Google") Google Analytics web analytics service. Google Analytics uses so-called cookies. Cookies are text files that are stored on your computer and allow you to analyze how you use our website. The information generated by this cookie about your visits to our website is sent to and stored by Google on servers in the United States. This website uses IP anonymisation "_anonymizeIp()" to abbreviate your IP address in the Member States of the European Union or in other countries that are parties to the Agreement on the European Economic Area. The full IP address is sent to one of Google's servers in the United States and is abbreviated there only in exceptional cases. Such an abbreviated IP address precludes the possibility of establishing a direct relationship with a person using an IP address. Google will use this information on behalf of the webmaster of this website to analyze how visitors to our website use our website, and to provide reports about visits to the website and other services to the webmaster in connection with the use of the website and the internet. The IP address that the browser sends in connection with Google Analytics will not be combined with other data collected by Google. You can prevent cookies from being stored by changing your browser settings, but we need to point out that in this case, you may not be able to take full advantage of this site. If you do not want Google to collect and process your personal data in connection with your use of the Website, you may block the collection of cookies for your personal data (including your IP address) by downloading and installing the browser plugin available at the following link: <https://tools.google.com/dlpage/gaoptout?hl=en>

You can block the collection of Google Analytics data by clicking this link. An opt-out cookie will be installed to prevent the collection of your data on future visits to this website:

Disable Google Analytics If your cookies are deleted after closing your browser, you will need to save the opt-out cookie again.

For general information about Google's data protection, please follow this link: <https://policies.google.com/privacy?hl=en>

For information about Google's data protection in relation to Google Analytics, please follow this link: https://support.google.com/analytics/topic/2919631?hl=en&ref_topic=1008008

11. FACEBOOK

Our website uses Facebook plugins for the social network. The exclusive manager of these plug-ins is Facebook Inc., 1601 S. California Ave., Palo Alto, CA 94304, USA (Facebook). These plugs are marked with an "F" or a "like" button. If you activate such a plug-in on our website, clicking on it, the browser connects directly to Facebook servers. Based on this connection, Facebook will send the content of the plug-in to your browser, and your browser will save it on the website. In addition, Facebook will be notified that you have visited our website. If you have logged in to your personal Facebook user account by visiting our website, Facebook may transmit a visit to our website to your user account. The same goes for plug-in interactions.

For example, when you click the "like" button or write comments, this information is directly transferred and stored on Facebook. If you want to prevent data being transferred to your Facebook account, you must log out of Facebook before visiting our website.

The purpose and scope of data collection, as well as how Facebook processes and uses it, is described in Facebook's data protection regulations. (<https://www.facebook.com/policy.php>).

12. GOOGLE+

We've added the Google+ social network button to our websites. This social network is operated by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA. Google+ is indicated by a button with a "G +" symbol.

If you click on the Google+ button on one of our websites and activate the associated link, your browser will connect directly to Google's servers, and the button will transmit information to Google Inc. that your website has been visited, directing the content of the "G +" button to your browser that will link it to the website.

For this reason, we have no control over the data that Google collects through this button. According to the information we have received from Google, no personal data is collected unless you press a button. Data such as your IP address will only be collected and processed if Google+ registered users are logged in. If you are a Google+ user and do not want Google to collect information about you through our homepage, please sign out of Google+ before visiting.

Our business is not notified if and when you use the Google+ button. Google only provides us with aggregated anonymous statistics about your use of the Google+ button.

For information about specific data that Google collects for your own use, and about the processing and use of such data, please read Google's data protection information: <https://policies.google.com/privacy>

13. INSTAGRAM

Our website uses the Instagram social network, operated by Instagram Inc., 1601 Willow Road, Menlo Park, California 94025, USA, Instagram button. Instagram button icon and camera. If you activate this plugin on our website, clicking on it will connect your browser directly to Instagram

servers. We would like to point out that we are not informed about the content of the data sent and how Instagram uses it. For more information on the purpose and scope of data collection, processing and use, as well as your rights and privacy options in this regard, please read the Instagram Privacy Policy: <https://help.instagram.com/519522125107875>

If you do not want the data to be transferred to your Instagram account, you must log out of your Instagram account before activating the plugin.